

What **tf** is an AI Agent?

Trained and tailored for your business, Thankful's AI Agent works within your existing helpdesk to effortlessly resolve large volumes of customer queries across email, chat, SMS, and in-app channels.

Where **tf** does it live?

Just like a human agent, Thankful's AI Agent works within your helpdesk and communicates with your existing business systems to receive, understand, and take action on tickets.

Who **tf** is your AI Agent?

Thankful's AI Agent is completely customizable and can match their human-like service.

What **tf** makes it better than a Chatbot?

AI Agent understands your customers, personalizes responses, and fully resolves queries. It never forgets a customer or their history with your brand, making them feel known and valued.

How **tf** does it do that?

Thankful's best-in-class Natural Language Processing goes beyond surface-level intents to better understand what your customers want and deliver the service they need.

How **tf** does it transform my CX?

Thankful's AI Agent was created to scale and provide your customers with full-service experiences. Complex policies, processes, and procedures are consistently met with speed and accuracy.

What **tf** do I do next?

