

thankful

Scale Your Service for the Holiday Rush

Scale Without Sacrificing Quality

While humans have a ticket capacity, AI does not. Even during rapid and unprecedented spikes in ticket volume, it can handle issues with consistency and ease. AI Agent allows businesses to continue to deliver high-quality service during daily fluctuations, hypergrowth, and seasonal rushes.

Fully resolves by up to

68%
of tickets



Reduce seasonal hiring projections by up to

68%



Minimize Seasonal Hiring

With an AI Agent scaling to take on influxes in ticket volumes, businesses can cut back on seasonal support for the holidays; saving time, money, and effort on hiring, training, and onboarding temporary staff.

24/7 Support

AI works around-the-clock, handling tickets 24/7/365 and ensuring your customers get the help they need when they need it – even on holidays.

24 hours a day
7 days a week
365 days a year



84%

decrease in customer wait times



Reduce Customer Wait Times

Not only does AI provide responses and resolutions in a matter of minutes, but it also reduces your agents' workload - further decreasing customer wait times. It allows you to deliver quick service during the busiest time of year.

Deliver Some Cheer This Season!

Quick, accurate, and high-quality support will boost customer satisfaction and loyalty.

Up to
99.3% CSAT



Scale your support this holiday season with Thankful's AI

Give the Gift of Great Service